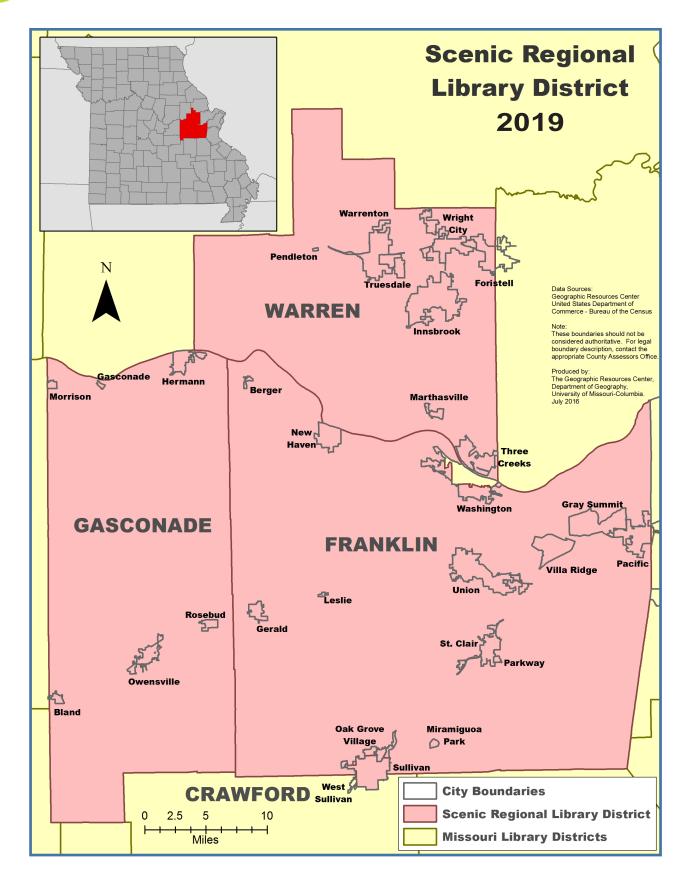
## Scenic Regional Library ANNUAL REPORT



July 2018 - June 2019

## COVERAGE AREA



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"I love that our local library offers such a wide variety of activities – something for everyone! You are such a positive addition to our community – and everyone is always so helpful – Thank you!"

- Warrenton branch patron

"The staff here really pours into the success of the community! A true asset!"

- St. Clair branch patron

"I just wanted to compliment you on your choices for staff members at the library. I stopped in this morning and the place was hopping, which is as it should be! I love the positive energy! It takes a great leader to create that kind of atmosphere."

- Trudy G., Union branch patron

Locations
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Youth Programming
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Book Sale
UX-UUU LOTAL SAMTICA VALIA



## **LOCATIONS**

#### Administration

251 Union Plaza Drive 636-583-0652 Mon-Fri: 8am-5pm Sat/Sun: Closed

#### Hermann

601 Market St. 573-486-2024 Sun: Closed Mon/Wed/Fri: 9am-6pm

Tues/Thurs: 9am-8pm Sat: 9am-5pm

f hermannlibrary
hermannbranch

#### **New Haven**

200 Douglas Street 573-237-2189 Sun: Closed

Mon/Wed/Fri: 9am-6pm Tues/Thurs: 9am-8pm Sat: 9am-5pm

f newhavenlibrary
newhavenbranch

#### Owensville

503 S. Olive Street 573-437-2188 Sun: Closed

Mon/Wed/Fri: 9am-6pm Tues/Thurs: 9am-8pm

Sat: 9am-5pm

owensvillebranch
wensvillebranch

#### Pacific

111 Lamar Parkway 636-257-2712 Sun: Closed

Mon/Tues/Thurs: 9am-8pm

Wed/Fri: 9am-6pm Sat: 9am-5pm f pacificbranch scenicpacific

#### St. Clair

515 E. Springfield Rd. 636-629-2546 Sun: Closed

Mon/Tues/Thurs: 9am-8pm

Wed/Fri: 9am-6pm Sat: 9am-5pm f stclairbranch stclairbranch

#### Sullivan

525 Cumberland Way 573-468-4372 Sun: Closed

Mon/Tues/Thurs: 9am-8pm Wed/Fri: 9am-6pm

Sat: 9am-5pm

f sullivanlibrary
sullivanbranch

#### Union

251 Union Plaza Drive 636-583-3224 Sun: Closed Mon-Thurs: 9am-8pm

Fri: 9am-6pm Sat: 9am-5pm f unionlibrary unionbranch

#### Warrenton

912 S. Hwy. 47 636-456-3321 Sun: Closed

Mon-Thurs: 9am-8pm Fri: 9am-6pm

Sat: 9am-5pm

warrentonbranch
warrentonbranch

#### **Wright City**

60 Wildcat Drive 636-384-1136 Sun: Closed

Mon/Tues/Thurs: 9am-8pm Wed/Fri: 9am-6pm

Sat: 9am-5pm

wrightcitybranch
wrightcitybranch

"I love my library because you can find nearly anything in it. Heck, what you can't find, you can end up finding in another branch of the library!"

- Owensville branch patron



## **BOARD OF TRUSTEES**



## 2018/2019 Officers

#### Member

John Barry (Warren Co.)

Carol Bell (Franklin Co.)

Leonard Butts (Crawford Co.)

John Cheatham (Franklin Co.)

Joy Dufrain (Warren Co.)

Kathleen Ham (Gasconade Co.)

Karen Holtmeyer (Warren Co.)

Carol Leech (Gasconade Co.)

Robert Niebruegge (Gasconade Co.)

Susan Richardson (Franklin Co.)

Carla Robertson (Warren Co.)

Paula Sutton (Franklin Co.)

Diann Wacker (Gasconade Co.)

## Term

06/30/2021

06/30/2019

06/30/2019

06/30/2022

06/30/2019

06/30/2021

06/30/2021

06/30/2019

06/30/2021

06/30/2020

06/30/2022

06/30/2019

06/30/2020



## **GRAND OPENINGS**

Sullivan • August 11

St. Clair • September 22

Pacific • September 29

Warrenton • October 20

Our grand openings were a huge success!

Attendance ranged from 150-350+ individuals.









## LIBRARY VISITS



= 10,000 Visits



415,671 In-person up 11% from 2017-18



219,668 Website

#### We answered:

9,360

reference questions 5% increase

10,164

technology questions! 6% increase



41,472 Community Outreach up 20% from 2017-18



## **NEW BUILDINGS**

#### Sullivan

From 3,000 sq. ft. - 10,000 sq. ft. Opened 7-23-18

#### St. Clair

From 4,500 sq. ft. - 9,100 sq. ft. Opened 8-31-18

#### **Pacific**

From 4,500 sq. ft. - 10,000 sq. ft. Opened 9-20-18

#### Warrenton

From 9,000 sq. ft. - 12,000 sq. ft. Opened 10-4-18



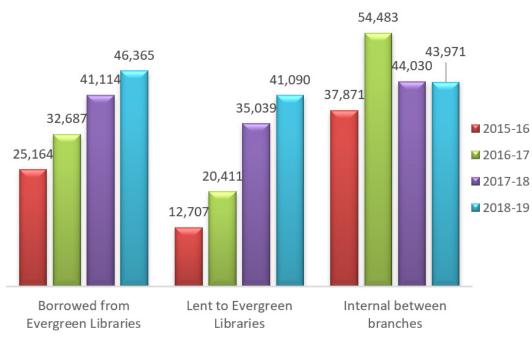




## BORROWING AND LENDING

"There are so many fantastic resources! I love the free e-books and music! Plus the staff is amazing!"

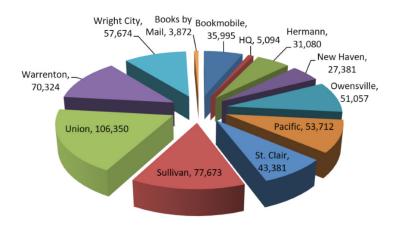
- Hermann branch patron



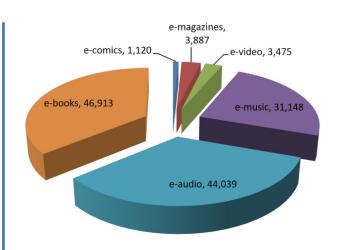




## **CIRCULATION**



Total Print Circulation: 566,368 **18% increase from 2017-2018** 



Total E-circulation: 130,582 **10% increase from 2017-2018** 

## NON-TRADITIONAL CIRCULATION





119 telescopes
18% increase

82 fishing poles
4% increase

49 cake pans circulation began April 2019

## SELF-CHECK CIRCULATION





Five machines checked out - 55,787 items
Percentage of the total checked out at
those branches - 18.26%
Percentage of total SRL circ - 9.85%

## **PASSPORTS**



"All the ladies are very nice. They also helped me with my passport renewal. I enjoy coming in every week and I always get a sunny smile from all of them."

- Georgeann K.

As of December 2018 all 9 branches have staff trained to process passports.

We now have 46 staff members qualified to process passports.

We processed 287 passports 43% increase from last fiscal year



## BOOKMOBILE CIRCULATION

# of stops in 2018-2019: 632 32% increase

Total Bookmobile Circulation: 35,995
39% increase

"The Book Mobile Staff is off the CHAIN! Thank you for all that you do for Room 9 @ MMCDC! You guys are the bomb!"

-Scenic Regional Library patron





## LIBRARY CARDS ISSUED

# of new cards issued: 9,439

# of cards used: 25,406 25% increase in active users

"I love my library because it has the books I want."
- Heidi, young Scenic Regional Library patron

"I love my library because: #1 – anyone – Poor or rich; has access to computers (and thereby information and news) and books that are free to read. #2 – it's a good hangout space!"

- Scenic Regional Library patron







## **COMPUTER USAGE**



Internet Usage: 51,015 6% increase

Wireless Usage: 59,482

"Internet access helped me find a job, find a home to buy and ended my living in a car. Great people too."

Pacific branch patron





## YOUTH OUTREACH



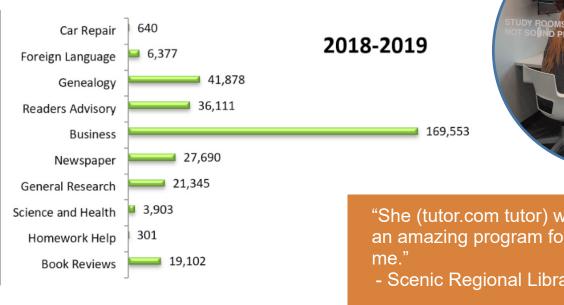
# •11 schools •3 groups in branches •2,008 students •106 sessions

With a grant from the MO State Library we purchased STEM products focused on coding, robotics and engineering. We visited schools, and did programs in our libraries, called the STEM Playground where kids got a chance to experience a wide varieity of STEM activities.

Daycare & School Outreach: 435 visits to 25,609 individuals



#### DATABASE USAGE



Total: **326,900** 

"She (tutor.com tutor) was great and this is an amazing program for struggling kids like

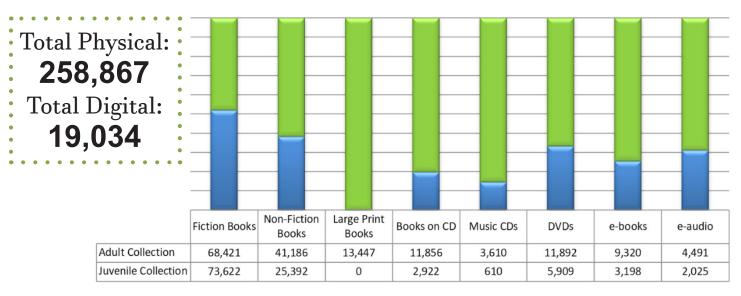
- Scenic Regional Library patron-Tutor.com

"I can learn so much.":)

- Scenic Regional Library patron



## COLLECTIONS



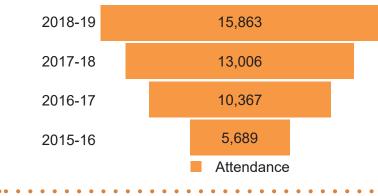
"When a kid thinks of visiting a library, they think of lots of old dirty (meaning dusty) books that are boring, but when you come in here, you know that this is a library that knows what's going on."

- young Owensville branch patron

#### ADULT PROGRAMMING







751 adult programs held in 9 branches. 22% increase in attendance

"They have the best adult programs. I also love the friendly staff!!"

- Pacific branch patron

"I love to read! Love our new building, the new books, but our ladies who work everyday to plan programs for all, are the best! Thank you."

- St. Clair branch patron

## YOUTH PROGRAMMING





In 2018-2019 we offered 941 programs reaching 23,841 Children and Teens. 394 more programs than last year! 72% increase

"(My) kids were waiting weeks for your Harry Potter program, it is right up there with Six Flags for them."

- Union branch patron

"I like my storytime and I like getting books and making crafts." - 4 year old Wright City branch patron

"I love my library because: it is a safe fun place for my children to learn and be able to explore!"

- Owensville branch patron

## SUMMER READING PROGRAM

Participants in 2019

**VYVYVYVYVYVYVYVYVYV** 

2,257 Children



475 Teens

CCCCCCCCCCC

1,309 Adults



"I had a great talk with a mother this morning about how Summer Reading helped her daughter improve her reading skills and gave her a new love for reading. I have known the little girl since I started working here and she loved to be read to but had a hard time as she was getting older wanting to read herself. Her mother said she was worried that they would have problems with her reading level and getting her to read and then this summer something changed and her daughter started enjoying reading and has moved up to reading higher level books now! She wanted to let us know how much she appreciated our help in giving her daughter a new love for reading and helping them get past that stage. The little girl is in 2nd grade and was my first one to sign up for the Winter Reading program this year and she was done in just a couple of days."

- Kecia Philpot, Sullivan branch children's programmer



## ADULT OUTREACH





- Adult Outreach programs at nursing homes and senior centers in all 3 counties.
- 312 visits to 8,485 senior citizens!
- 62% increase in # of seniors.

Our Adult Outreach Coordinator presented a variety of programs this year:

"Journey through Haunted America"

"Good Girls & Bad Girls of the Show-Me State"

"Route 36 - Way of the American Genius"

"Space Secrets by Neil Armstrong"

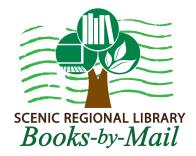
"Classic Country Western Tribute"



## **BOOKS-BY-MAIL**



- We currently have 95
   Books-by-Mail patrons in all 3 counties!
- Books-by-Mail Circulation:
  3,872 items in 2018-2019 fiscal year.



"Awesome!!! I have always loved to read but for years had no way to get to library. Now the library comes to me."

- Scenic Regional Library Patron

"Thank you-your books save my life."
-Roland Boehm

## **COMPUTER CLASSES**

July 1, 2018 - June 30, 2019

Number of Patron Classes: 31

Number of Patrons Trained: 139

"I have taken two (classes) and she (Stacy Emerson, Trainer) is AMAZING!!!!"

- Jill Elizabeth P.

"Well worth my time. These classes are a VERY worthwhile function of Scenic Regional."
- Scenic Regional Library patron

"I felt very comfortable with the instructor who was very knowledgeable. And it was free!!"
-Scenic Regional Library patron





## FRIENDS OF THE LIBRARY

#### Hermann

Erica Lochmoeller • President Bill Hausman • Vice President Kent Wilkins • Secretary Troy Peterson • Treasurer

#### New Haven

Sharon Althen • President
Mary Wesche • Vice President
Rhonda Helling • Secretary
Carol Bell • Treasurer

#### **Owensville**

Trudy Oberbeck • President Sharon Yowell • Vice President Jean Gray • Secretary/Treasurer



#### **Pacific**

Toni Meyers • President Wayne Myers • Vice President Sandra Klinger • Secretary John Meyers • Treasurer

#### St. Clair

Sharon Mackay • President Shirley Farrow • Vice President Helen Lemrick • Secretary Shirley Davis March • Treasurer

#### Sullivan

Lynn Scoville • President Teresa Grimm • Vice President Lisa Weiskopf • Secretary Chris Philpot • Treasurer

#### Union

Abigail Tippin • President Ashley Campbell • Vice President Mary Wesche • Secretary Ashley Campbell • Treasurer

#### Warrenton

Terri Bell • President Alouise Marschel • Vice President Rachelle Frey • Secretary Tony Frey • Treasurer Kaki Johnson • Member at Large Elaine Fredde-Van Cleve • Member at Large

#### Wright City

Officers will be selected at a later date

442 Friends' members systemwide. Raised \$43,551 in Fiscal Year 2018-2019.

#### STAFF TRAINING



## July 1, 2018 - June 30, 2019

Number of Staff Classes: 47 • Number of Staff Trained: 184
38% increase in training

"I feel much more confident in helping patrons with these services. Thank you (Stacy Emerson, Trainer) for all you do!"

-Scenic Regional Library employee

## LIBRARY FOUNDATION



## 2018/2019 Officers

President ..... Alice Whalen

Vice President ······Chris Stuckenschneider

Secretary ..... Stephanie Norton Treasurer ..... Michele Fehlings

#### Member

**Dorothy (Dot) Schowe** 

Dr. Debbie Depew

Alice Whalen

Michele Fehlings

Pam Idel

**Diane Lairmore** 

Sheri Hausman

Michelle Heiliger

**Karrie Fast** 

**Stephanie Norton** 

Sandra Feldkamp

#### Term

07/30/2021

07/30/2022

07/30/2022

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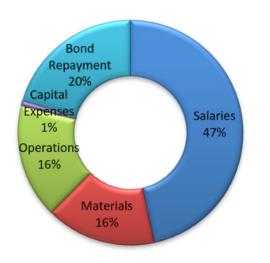
SCENIC REGIONAL LIBRARY FOUNDATION

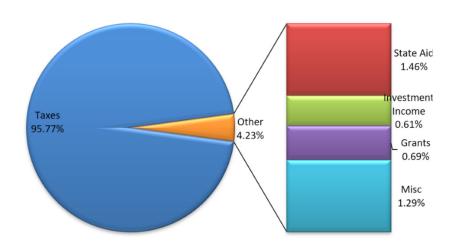


## **BUDGET**

EXPENDITURES	
Bond Repayment	\$1,045,330
Salaries	\$2,384,250
Materials	\$811,347
Operations	\$837,856
Capital Expenses	\$38,946
TOTAL EXPENDITURES	\$5,117,729

REVENUE	
Taxes	\$5,381,984
State Aid	\$82,296
Investment Income	\$34,230
Grants	\$39,048
Miscellaneous	\$82,095
TOTAL REVENUE	\$5,619,652

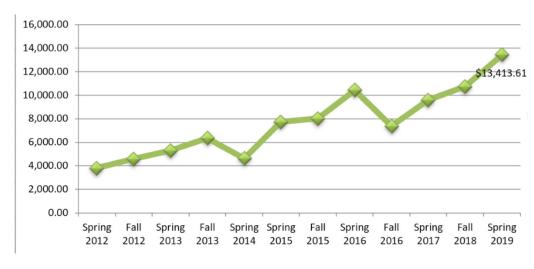






## **BOOK SALE**

#### **Book Sale Revenue**







## 2017-2018 TOTAL SERVICE VALUE





#### 2018-2019 Total Value at Scenic Regional Library



#### **Every \$1 of Revenue = \$4.26 in Library Services**

Library Service	Annual Total Usage	Dollar Va	lue
Books Borrowed (Physical & downloadable)	480,517	\$	8,168,789
Magazines Borrowed (Physical & downloadable)	10,698	\$	53,490
Videos (DVD & downloadable)	101,865	\$	407,460
Audio Books Borrowed (CD & downloadable)	65,518	\$	1,965,540
Music (CD & downloadable)	36,582	\$	363,991
Fishing Pole Use	82	\$	1,640
Telescope Use	119	\$	38,675
Meeting Room Use	817	\$	20,425
Notary Service	503	\$	2,515
Children's Program Attendance	49,450	\$	346,150
Adult Program Attendance	24,348	\$	365,220
Hours of Computer Use	110,497	\$	1,325,964
Live Homework Help Tutoring Sessions	309	\$	12,360
Database Searches	326,900	\$	6,538,000
Interlibrary Loan Requests Processed	87,455	\$	2,186,375
	Total Value of Library Service	\$	21,796,594

Library Service	Value of Service	Cost Based On	
Books Borrowed	\$ 17.0	Amazon.com average price	
Magazines Borrowed	\$ 5.0	Estimated average price	
DVD & Videos Borrowed	\$ 4.0	Estimated Netflix average	
Audio Books Borrowed (CD & downloadable)	\$ 30.0	Estimated average price	
Music CDs Borrowed	\$ 9.9	iTunes download average	
Fishing Pole Use	\$ 20.0	Cost of fishing pole per Amazon	
Telescope Use	\$ 325.0	Cost of telescope per St. Louis Astronomical Society	
Meeting Room Use	\$ 25.0	Estimated value per ALA library calculator	
Notary Service	\$ 5.0	State allowable charge	
Children's Programs Attended	\$ 7.0	0 Estimated value per ALA library calculator	
Adult Programs Attended	\$ 15.0	Estimated value per ALA library calculator	
Hours of Computer Use	\$ 12.0	FedEx/Kinko's price	
Live Homework Help Tutoring Sessions	\$ 40.0	Cost for one hour of tutoring at Tutor.com	
Database Searches	\$ 20.0	0 Estimated value per ALA library calculator	
Interlibrary Loan Requests Processed	\$ 25.0	0 Amazon.com average price plus shipping 9/23/2019	



"It (Scenic Regional Library) provides me the opportunity to read books I could never afford to buy."

- Wright City branch patron

"Saves \$\$\$."

- Scenic Regional Library patron

"I love my library because it not only provides me with vast amounts of books that help me escape to new places when I read, but it's also a fun, safe and friendly environment for me to work in!"

- St. Clair branch patron